

REOPENING REQUIREMENTS

AT-A-GLANCE

RETAIL

REQUIRED

BY THE STATE OF CALIFORNIA

1. Perform a detailed risk assessment and implement a site-specific protection plan
2. Train employees on how to limit the spread of COVID-19, including how to screen themselves for symptoms and stay home if they have them
3. Implement individual control measures and screenings
4. Implement disinfecting protocols
5. Implement physical distancing guidelines

Important State of California Links

- [Cal/OSHA: Retail Checklist](#)
- [Cal/OSHA: Retail Guidance](#)
- [State Industry Guidelines - All Sectors](#)

BY NAPA COUNTY

- All employees and patrons MUST wear a face covering inside places of business and when interacting with any person where 6' of distance cannot be maintained.

Important Napa County Links

- [Industry Guidance](#)

ADDITIONAL RESOURCES

Town of Yountville:

Transitional Support Program to allow you to move tables or retail items outside to meet social distancing guidelines.

[Click here to read the FINAL Program Guidelines and Application Submission Information.](#)

Need more guidelines?

- [OSHA Retail Guidelines](#)
- [Reopening Guidance for Cleaning and Disinfecting Public Areas](#)

RECOMMENDED

CLEANING & DISINFECTING PROTOCOLS

- Post signage that safety is a priority
- Have hand sanitizer available at the front entrance, registers, and dressing rooms
- Have hand sanitizers, gloves, and masks for customers at the front door
- Limit number of patrons in the store based on square footage
- Provide proper physical distance signage
- Provide an option to shop by appointment or curbside pickup
- Use touchless payment options
- Return of merchandise or clothes that have been tried on will be removed from the sales floor for 24 hours and will be stored in a sealable container or bag during that time.
- Open doors and windows to increase outside air
- Install clear Plexiglas if possible to have barriers between employees and customers
- Increase routine cleaning
- Clean and disinfect register area, dressing rooms and other areas after each customer
- Restrict or limit public access to restrooms. Employees must disinfect after each use.

NAPA'S SOCIAL DISTANCING PROTOCOL:

1. Maintain at least six-foot distance from individuals who are not part of the same household or living unit;
2. Frequently washing hands with soap and water for at least 20 seconds, or using hand sanitizer that is recognized by the CDC as effective in combatting COVID-19;
3. Covering coughs and sneezes with a tissue or fabric, or if not possible, into the sleeve or elbow
4. (but not into hands);
5. Avoid touching your eyes, nose, and mouth; and
6. Avoiding all social interaction when sick with a fever or cough.
7. Employees will be required to take their temperature when reporting for work.

[Download Napa County Retail Guidelines](#)